



Relocation Imagination.

For immediate release:

Contact: Lora Cipriano

+1.703.877.7568

lora.cipriano@visionrelocation.com

VISION Relocation Group Excels in Open Ratings Survey

- VISION clients rate company 94/100 in Past Performance Evaluation (PPE) -

CHANTILLY, Va. - October 27, 2009 – VISION Relocation Group[®], a leading global relocation management and consulting services firm, today announced that it achieved outstanding results in a respected client satisfaction survey.

VISION received a Past Performance Evaluation (PPE) score of 94/100 from Open Ratings, a Dun & Bradstreet company. This overall rating is derived from detailed performance ratings in nine categories: Reliability, Cost, Order Accuracy, Delivery/Timeliness, Quality, Business Relations, Personnel, Customer Support and Responsiveness.

Within these categories, VISION achieved no rating below 94 and earned a 99 in Personnel (*“How satisfied do you feel about the attitude, courtesy and professionalism of this company’s staff?”*) and a 98 in Customer Support (*How satisfied do you feel about the customer support you received from this company?*).

“We’re obviously delighted to receive such a glowing endorsement from our clients,” said Rebecca Spencer, SCRP, president, VISION Relocation Group®. “*Service First* is a VISION core value and really an integral part of our culture. By hiring incredibly knowledgeable, creative people and providing a stimulating, rewarding environment, we empower them to focus keenly on our clients and their relocating employees.”

Open Ratings surveyed current and past client references to arrive at the overall performance rating. PPE scores are calculated using a sophisticated algorithm that considers the amount of information available on a supplier, the recency of the information and the accuracy of the raters. Ratings range from zero to 100. The number is not a percentage, but demonstrates VISION’s performance relative to similar companies.

About VISION Relocation Group

VISION Relocation Group® is a leading global relocation management and consulting company. For more than 25 years, VISION has brought imagination to the global relocation industry, with unique, customized service delivery models; innovative products; and alternative pricing structures. The company applies its *Better Practices* to its clients’ unique relocation needs and budgets to prepare them for success in a challenging market. Based in the National Capital area, VISION has client services centers in Hong Kong and the U.K. and is represented in more than 160 countries through The Vision Alliance®. Visit VISION Relocation Group at www.visionrelocation.com.

###